

Chester Village Resident Council Minutes

February 28th 2024 2pm

Attendees

Charles, Colin, Heather, Heather, Jay, Jeanette, Khadija, Michael, Murial, Thomas, Mandy, Rachelle
Morgan Geast (Activation Manager) Claudia (Food Services Manager)

Call to Order: Welcome and Review

- Members were welcomed and thanked for attending.
- The January minutes were read and reviewed. They were accepted by Jay and Thomas
- No business arising from previous minutes.

Food Committee Report

- Food Committee meeting minutes from February were read and reviewed.
- Monthly specials for March and April were reviewed, which includes Easter meals, and beef patty day.
- Easter Sunday dinner will be open to families to purchase tickets and two guests can join a resident.
- Snack times were reviewed and discussed.
 - 10:15 am morning – hot and cold fluids and anyone with a special-order snack
 - 2:15 pm afternoon – hot and cold fluids and a small snack (cookie, muffin).
 - 7:15 pm evening snack – hot and cold fluids and snack (sandwich, cheese crackers, muffin)
- Claudia then reviewed the three mealtimes, and they are as follows.
 - Hot Breakfast 8:30 am
 - Hot Lunch 12:00 pm
 - Dinner 5:00 pm
- Residents expressed that they are pleased with the timing of each morning, afternoon and evening snack and the selection offered, as well as mealtimes.
- Next Food Committee meeting will be held. Spring and summer menu will be presented and discussed.
- Next Food Committee meeting will be held Monday March 11th at 2:00 pm.

Concerns Report

- *When a staff is on a Leave of Absence, is their shifts covered by one member of staff or by anyone who is available? Please see response attached.*

- *Could PSWs be reminded to offer both options at meals. Sometimes when they know that some liked something, they continue to bring that one option. (For example, "I like scrambled eggs, but they don't offer me other eggs, because they know I like scrambled eggs"). Please see response attached.*

Quality Report

- The Council was reminded by Morgan that Residents' Council should be run by residents of the home. Morgan is only to assist in the interim when there is no executive council. If anyone is interested in assisting in the running of the council, please feel free to discuss.
- Residents were presented with the idea of having the Ontario Association of Residents' Council, OARC, come to the next meeting to present and help support if any residents were interested in taking on some different roles within the council. OARC to visit was accepted by the Residents' Council and will present on March 25th at 2:00 pm.
- Morgan presented a letter from Gina Santos, DOC, regarding the implementation of the RNAO Clinical Pathways for long term care home. Please see letter and poster attached.
- The following Resident Rights were read, and different forms of neglect were discussed.
 4. Every resident has the right to freedom from abuse.
 5. Every resident has the right to freedom from neglect by the licensee and staff.

Recreation Report

- Resident discussion groups and Java music were discussed, and residents would like Tim Hortons donuts as a treat.
- Events for March and April were highlighted, Women's Day, Dinner clubs, trips to the mall, St. Patrick's Day, Easter, and different entertainers.
- Residents continue to want trips to Eglinton square monthly.

Other Business

- Lost and found for clothing from the laundry will be held on March 4th all day in the Village Hall. Residents and families can come to look through clothing that has turned up and has no name label.

The meeting adjourned at 3:15 pm. The next meeting will be March 25th at 2:00 pm.



Residents' Council Member
Jeanette Day

Maunelli, CEO
March 5, 2024

CHESTER VILLAGE

RESIDENTS' COUNCIL ACTION FORM

Date of Concern: February 28 th 2024		Department of Concern: Nursing	
Concern Taken By: Morgan Geast, staff liaison			
Resident Review and Approval: Signature:		Date:	
Explanation of Concern:			
When a staff is on a Leave of Absence, are their shifts covered by one member of staff or by anyone who is available?			
Response from department head (must be completed within 7 days)			
For any extended leave of absence, the shifts are covered by one member of the staff.			
Department Head Signature:		Date:	
<i>A. Smith</i>		March 4, 2024	
*Forward to CEO by: March 9/2024			
CEO's Comments:			
Agreed as per above but if that is not possible then they may see 2-3 people covering the shifts.			
Concern Resolved:		<input type="checkbox"/> Yes <input type="checkbox"/> No	
CEO's Signature:		Date:	
<i>C. Maunelli</i>		March 4/2024	
Copies to:		<input type="checkbox"/> CEO <input type="checkbox"/> Resident's Council Executive Date:	



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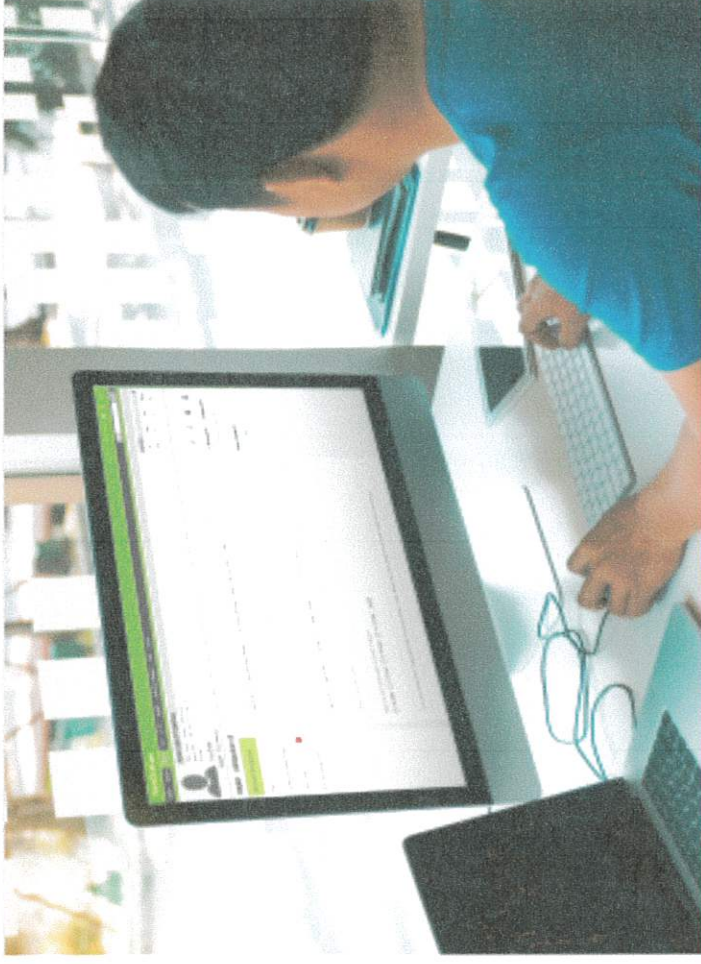
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“BPG Clinical Pathways allow us to positively influence the health and well-being of residents in our long-term care homes.”

Alexis Lamsen,

Clinical Practice Manager - Senior Services
Niagara Region

Morgan Geast

From: Gina Santos
Sent: Thursday, February 22, 2024 9:29 AM
To: Morgan Geast
Cc: Cynthia Marinelli; Joy Loro; Christine Fleming
Subject: New RNAO Clinical Pathways
Attachments: Clinical Pathways Poster_Feb_2024.pptx

Categories: care conference

Good morning Morgan,

Hope this email finds you well.

Please find attached a poster of the upcoming implementation of Registered Nurses Association of Ontario (RNAO) Clinical Pathways on Admission Assessment, Delirium and Resident and Family Centred Care. These are three new Best Practice Guidelines that Chester Village will be implementing to have a better resident centred care. We have started the preparations since November 2023 and we are now completing the training of all concerned staff. This is the first 3 of 7 clinical pathways that we are implementing in a span of 3 years and we will go live on February 29 2024. All these assessments are imbedded in our documentation software.

The change that residents and families may find different for new admissions will be that, the staff will spend more time with resident and /or family on admission. The staff will ask more resident centred focus questions for us to get to know the resident very well and be able to complete a care plan within 24H that is more reflective of the needs and wishes of the resident. Kindly share this information to the Resident Council and reach out if you have any questions. Thank you.

Best Regards,

Gina Santos (she/her)
Director of Care
Chester Village LTC
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