

# RESIDENTS' COUNCIL MEETING MINUTES

## *Chester Village Long Term Care*

**Date:** Thursday, February 19<sup>th</sup> 2026

**Time:** 10:30 AM

**Location:** Village Hall

### **Residents in Attendance:**

Daniel A., Michael B., Lin Fah C., Marlene C., Narinder G., Thomas G., David H., Khadija H., Man-Yee K., Heather M., Earl P., and Tami T.

### **Staff/Representatives:**

- Heather McCormack (Resident Council Representative)
- Thomas Gilmore (Second Representative)

### **Approved Guests**

Paolo Ifarte, ESM, and Activation Aides.

## **CALL TO ORDER: WELCOME, ADOPTION OF AGENDA**

**Call to Order:** 10:30 AM      **By:** Bethesda

**Opening Guidelines**      **Read By:** Bethesda

## **Review of Previously Approved Minutes and Business Arising from Previous Minutes**

The Residents' Council meeting was held on January 22, 2026, with residents, council representatives, and approved guests in attendance. The meeting opened at 2:00 PM, followed by a review of the Residents' Bill of Rights focusing on friendships, relationships, room-sharing, and privacy. Subcommittee updates noted no January Jade Area meeting and shared Food Committee updates on menu planning, new condiments, ongoing cutlery replacement, and an upcoming meal survey. Administrative updates included the introduction of the Engage+ communication platform, while Activation reported a full schedule of February cultural programs and a trial of a new afternoon program time. Feedback from the New Year's Eve entertainer was addressed, and residents were encouraged to continue offering suggestions. Assistant announced that a new manager will begin next week, and a request to have the new manager attend an upcoming meeting. The meeting adjourned at 2:56 PM.

**Approved by:** Michael B.

## **REGULAR BUSINESS**

### **Residents' Bill of Rights Review**

*Previously reviewed Bills #7-9*

**Read by:** Bethesda G.

#### **Section 3: Right to an optimal quality of life**

##### **10. Pursue interests**

“Every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop their potential and to be given reasonable assistance by the licensee to pursue these interests and to develop their potential.”

In other words: You have the right to do things that interest you and are important to you inside or outside the home.

## **11. Safe and clean home**

“Every resident has the right to live in a safe and clean environment.”

In other words: You have the right to have a clean and safe place to live.

## **12. Going outside**

“Every resident has the right to be given access to protected outdoor areas in order to enjoy outdoor activity unless the physical setting makes this impossible.”

In other words: You have the right to use the home’s protected outdoor areas to enjoy nature, fresh air, and outdoor activities.

## **Subcommittee Reports**

### **Jade Home Area:**

No meeting was held for the Jade Home Area in January. Meetings will be held quarterly or more as requested.

### **Food Committee:**

Menu planning took place in all home areas with Caden, the Food Service Manager. She is currently working on the Spring/Summer menu to present at the March Food Committee meeting for approval.

## **Home Updates and Discussion**

### **Program Area: Administration**

The goal is for residents to meet all members of the administration. They agreed that they would like to invite and meet management and other department leads in the building. They requested that the Family and Community Services Coordinator, Lynda S., attend the next meeting.

### **Program Area: Activation**

February has been a busy month with both religious observances and fun holidays, such as Valentine's Day. There is also still the Black History Month "Show and Tell" program next week for residents to look forward to. Residents were asked if they had any requests for upcoming program ideas. A potential trip to a museum was suggested, and Activation staff will look into this option.

Regarding transportation, residents shared that they really enjoyed the bus that arrived when the original bus broke down during a bus trip. The Activation Manager will contact Dignity Transportation to see if we can try to book the bus with the ramp rather than the electric lift, as residents found it easier to board and less bumpy.

For March, several programs are already booked, including St. Patrick's Day celebrations, monthly birthday parties, a drum circle, and the Hands-On Exotic Animals program. Movement with Kharen is also scheduled. In addition, one of the residents' favourite entertainers, Emilio, will be performing on a weekend. Lost and Found will also be scheduled in March to take place on both a weekend and a weekday.

### **Program Area: Environmental Services**

Paolo, the new Environmental Services Manager, introduced himself at the meeting. He shared his experience and invited residents to ask any questions they might have. At this time, there were no questions.

### **Outbreak and Infection Control**

At the current moment, there is still an outbreak in the Topaz and Sapphire Home Areas related to the common cold. We continue to wear masks and follow infection-control protocols to prevent it from spreading to other areas of the home and masks and sanitizers are provided everywhere in the building to encourage infection control.

**ADJOURNMENT**

- **Time:** 11:30 AM
- **Adjourned by:** Bethesda G.
- **Seconded by:** Heather M.

**NEXT MEETING**

- **Date:** Thursday, March 26<sup>th</sup> 2026
- **Time:** 2:15PM EST
- **Location:** Village Hall
- **Invited Guests:** Lynda S. and Caden K.

**MINUTES APPROVED BY:**

**Date:** March 12<sup>th</sup> 2026

**Date:** March 12<sup>th</sup> 2026

**Resident's Name:**  
Heather McComack

**Administrator's Name:**  
Morgan Geast

**Resident's Signature:**  
X 

**Administrator's Signature:**  
